

DELIVERY & RETURNS INFORMATION

Currently we are only able to supply to mainland UK. We apologise for any inconvenience this causes to anyone outside that area.

We endeavour to dispatch all orders received before 12 pm on a working day the same day but during busy periods this may extend to the next working day. Orders that are placed with the chosen option of Premium Next day delivery will take priority.

Standard Delivery - 2-3 days from dispatch - £4.99

Premium Next Day Delivery - 1 day from dispatch - £6.99

Direct Drop Delivery – 1 day from dispatch - £6.99

Direct Drop Deliveries

Items marked with “*Direct Drop Delivery” are despatched directly from the manufacturer/wholesaler who usually dispatches within 24 hours. If an order is placed that has mixed stock and direct drop items on it, you will only pay the Direct Drop Delivery Charge but will receive 2 consignments.

Returns

If you change your mind after ordering any goods simply let us know at info@theriderswardrobe.co.uk or telephone 01634 378380 within 14 days of receipt and then return them to us within another 14 days to - The Riders' Wardrobe, Pheasant Lodge, 1a South Bush Lane, Rainham, Gillingham, Kent, ME8 8PS. Please include the order number with the goods which must be in their original inner packaging & in a saleable condition. Please note you are responsible for loss or damage of the items until they are received back by us, therefore we suggest you use a suitable insured postal method.

Please refer to our Sale of Goods Terms and Conditions Clause 8 for full details.